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Return Policy

* STANDARD OPERATING PROCEDURE *

Effective May 1, 2020

- All returns are subject to a 15% restocking fee.
- We do accept returns on stock trims (see list). This does not include any trims that have been modified in any way for a special order. All trims that are returned for credit must be in clean, resalable condition and will need to be inspected by one of our team members before credit will be given. Trims that are scratched, scuffed, or damaged will not be eligible for credit.
- Any returns dropped off after hours must have a return slip filled out (**this includes returns left on contractor trailers**). We are unable to give credit if there is no name attached to the return.
- Panels are not eligible for return. Each panel is custom made per order, therefore they are not resalable. Please take this into consideration when ordering panels.
- Accessories can be returned for credit when they are in their complete packages or units. Screw packages that have been opened cannot be returned.
- Caulk is non-returnable.
- We are not able to give credit for items that are not physically returned.

STOCK TRIMS (eligible for return):

- all ALUMINUM trims
- Base Guard
- Drip Edge (inc. Premier Drip Edge)
- Fascia Cover (4", 6", 8" ONLY)
- J-Channel
- JF-Channel
- Outside Corners (all lengths)
- Residential Rakes (all lengths)
- Ridge Cap (10')
- Round Track Cover
- Sidewall Flashing (10')
- Snow Bars
- Z-Trim

NON-STOCK TRIMS

(NOT eligible for return):

- all LEGACY trims
- Base Guard L
- Drip Cap
- Edge Gutter
- Endwall Flashing
- F-Channel (metal)
- Gambrel Flashing
- Hip Cap
- Inside Corner
- Overhead Door Trim
- Special Residential Rake
- Transition Flashing
- W-Valley